



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF HUMAN SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

QUALIFICATION: BACHELOR of PUBLIC MANAGEMENT	
QUALIFICATION CODE: 07BPMN	LEVEL: 5
COURSE NAME: Introduction to Public Management	COURSE CODE: ITP511S
DATE: June 2019	PAPER: THEORY
DURATION: 3 Hours	MARKS: 100

FIRST OPPORTUNITY EXAMINATION	
EXAMINER(S)	Mr. S Shikongo Ms. L Shali
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INSTRUCTIONS	
1.	This question paper consists of six (6) questions of equal value.
2.	Answer any four (4) questions.
3.	Read the questions carefully, before you answer.
4.	Number answers according to the numbering structure provided in the question paper.
5.	You will be penalised for illegible handwriting.
6.	The Question Paper is applicable to full-time, part-time and distance students.

PERMISSIBLE MATERIALS

[None]

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

QUESTION 1

The terms public management and public administration are interchangeably used, however differ considerably. Critically evaluate the distinction between public administration and public management.

[25]

QUESTION 2

Management ethics in public institutions are fundamental. With relevant justifications, evaluate the general principles of management ethics that public servants are expected to abide to and their significance thereof.

[25]

QUESTION 3

Professional competence is a key to public management for it possess responsive practices that promote responsible and equitable well-being. From the statement above, critically evaluate professional skills and competences with which public managers should acquaint themselves.

[25]

QUESTION 4

Public managers often do not operate in isolation from environmental factors. With relevant and practical examples, explain macro environmental factors that affect public managers' functions.

[25]

QUESTION 5

Planning is a continuous process that involves decisions or choices about alternative ways of using resources purposely to achieve set objectives. Discuss various barriers to planning and suggest appropriate solutions to overcome them.

[25]

QUESTION 6

The general characteristic of leadership is to get people to promote teamwork, inspire their faithfulness towards the team and make significant contribution to the achievement of objectives. Discuss various characteristics of a successful leader.

[25]